



Province of the  
**EASTERN CAPE**  
EDUCATION

# **HOSPITALITY STUDIES**

## **GRADE 11**

### **TERM 2 WEEK 1**

## **TYPES OF SERVICE**

## **WORKSHEET**

This document consists of 3 pages.

1. Study the pictures below and answer the questions that follow.



1.1 Identify the type of service in the pictures above. (1)

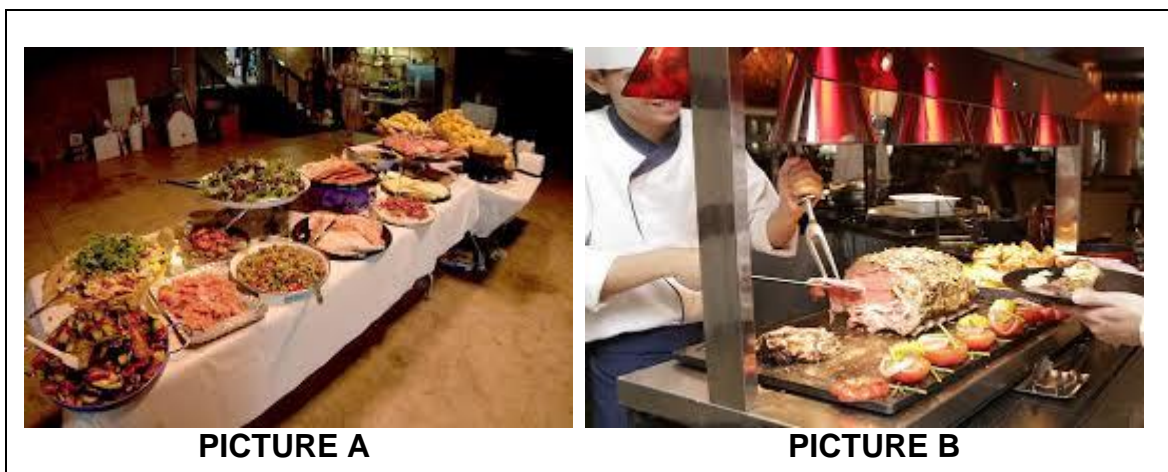
1.2 Mention TWO advantages of identified service in 1.1. (2)

1.3 Determine the side of the guest served in this type of service is applied. (1)

2. Explain how family service is carried out. (2)

3. Differentiate between French and Russian service. (2)

4. Study the pictures below and answer the questions that follow.



**PICTURE A**

**PICTURE B**

4.1 Identify the service in each picture above. (2)

4.2 List TWO advantages and TWO disadvantages of the service in PICTURE A. Tabulate your answer as follows: (4)

Advantages	Disadvantages
(1)	(1)
(2)	(2)

4.3 Explain the procedure of the service in PICTURE B. (2)

5. Explain how a waiter will carry out Gueridon Service. (3)

6. Study the picture below and answer the questions that follow.



6.1 Identify the service style in PICTURES A and B. (1)

6.2 Define the service identified in 6.1. (3)

6.3 State the term given to the utensils in PICTURE C (1)

7. List TWO examples of Self- Service types. (2)

8. Study the pictures below and answer the questions that follow.



8.1 Identify the Single-Point service areas in each picture above. (3)

**TOTAL: 30 MARKS**