



Province of the
EASTERN CAPE
EDUCATION

DIRECTORATE SENIOR CURRICULUM MANAGEMENT (SEN-FET)

HOME SCHOOLING SELF-STUDY WORKSHEET

SUBJECT	BUSINESS STUDIES	GRADE	12	DATE	27/03/2020
TOPIC	BUSINESS ENVIRONMENT	TERM 1 REVISION	X	TERM 2 CONTENT	(Please tick)
TIME ALLOCATION	40 MINUTES	<u>TIPS TO KEEP HEALTHY</u> 1. WASH YOUR HANDS thoroughly with soap and water for at least 20 seconds. Alternatively, use hand sanitizer with an alcohol content of at least 60%. 2. PRACTICE SOCIAL DISTANCING – keep a distance of 1m away from other people. 3. PRACTISE GOOD RESPIRATORY HYGIENE: cough or sneeze into your elbow or tissue and dispose of the tissue immediately after use. 4. TRY NOT TO TOUCH YOUR FACE. The virus can be transferred from your hands to your nose, mouth and eyes. It can then enter your body and make you sick. 5. STAY AT HOME.			
INSTRUCTIONS	INSTRUCTIONS AND INFORMATION 1. Answer ALL questions in the ANSWER BOOK 2. Number the answers correctly according to the numbering system used in this question paper. NO marks will be awarded for answers that are numbered incorrectly 3. Read the instructions for each question carefully and take particular note of what is required. 4. Except where other instructions are given, answers must be in full sentences. 5. Use the mark allocation and nature of each question to determine the length and depth of an answer. 6. Write neatly and legibly.				

QUESTION 1: BUSINESS ENVIRONMENTS

1.1 List the THREE types of integration strategies. (3)

1.2 Name THREE types of business environments and state the extent of control businesses have over EACH environment.

Redraw the table below in the ANSWER BOOK to answer this question.

BUSINESS ENVIRONMENTS	EXTENT OF CONTROL
(a)	
(b)	
(c)	

(9)

1.3 Explain the provisions of the Basic Conditions of Employment Act (BCEA), 1997 (Act 75 of 1997) in terms of:

1.3.1 Sick leave

1.3.2 Annual leave

1.3.3 Maternity leave

(3 x 2)

(6)

1.4 Read the scenario below and answer the questions that follow.

BARKER INCORPORATED (BI)

An employee of Barker Incorporated lost his hand due to an injury sustained while performing his duties. The management of the company is refusing to submit the claim to the Compensation Fund as they did not register the employee with the commissioner of the Compensation Fund.

1.4.1 Identify the Act that allows employees to claim for workplace injuries. Motivate your answer by quoting from the scenario above. (3)

1.4.2 Discuss the penalties that Barker Incorporated may face for not complying with the Act identified in QUESTION 2.4.1. (6)

1.5 Read the scenario below and answer the questions that follow.

ROYAL STAR HOTEL (RSH)

The management of Royal Star Hotel want to improve their strategic management process. They conducted an environmental scan and identified the following challenges:

- Many workers are late for work.
- The new Dawn Hotel charges lower prices for similar services.
- RSH is located in an area where the unemployment rate is high.

1.5.1 List the THREE industrial analysis tools that could be applied during the environmental scan. For EACH tool, quote ONE challenge from the scenario above. (9)

1.5.2 Advise RSH on how to conduct their strategic management process (6)

1.6 Recommend ways in which the business may comply with the Employment Equity Act (EEA), 1998 (Act 55 of 1998) (8)

1.7 Evaluate the impact of the Skills Development Act (SDA), 1998 (Act 97 of 1998) on businesses. (10)

TOTAL MARKS [60]

NSC-DBE/Feb.–Mar. 2018