



Province of the  
**EASTERN CAPE**  
EDUCATION

**CORPORATE SERVICES**

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Enq: L. Sidiya

**MEMORANDUM**

**TO:** DEPUTY DIRECTOR GENERAL - IOM  
ALL CLUSTER CHIEF DIRECTORS  
ALL DISTRICT DIRECTORS  
ALL DEPUTY DIRECTORS HRA & P  
CES HRD & LABOUR RELATIONS  
LABOUR UNIONS

**FROM :** ACTING DDG- CORPORATE SERVICES

**SUBJECT:** PROVINCIAL HUMAN RESOURCE INTERVENTION PLAN WITH AN AIM  
OF MONITORING AND PROVIDING SUPPORT TO DISTRICTS

**DATE:** 03 SEPTEMBER 2020

1. The Acting DDG Corporate Services has adopted "**Operation Bhatala**" as a strategy of turning around and addressing of all Corporate Services Branch inefficiencies.
2. The Strategy is in line with the Directive from the Minister of Public Administration that declares September as Public Service Month.
3. The objectives of "**Operation Bhatala**" are aligned to the strategic objectives of all Chief Directorates within the branch and specific focus for the two weeks of September is on **Human Resource Management and Development**. Our collective target is to ensure that all accruals, backlogs, due to servicing or exiting employees are paid and cleared from the system.
4. This operation will assist branch to be able to implement an efficient and effective Human Resource Management and Development function that will maximise efficiency of the overall Department.
5. The "**Operation Bhatala**" will be implemented in phases starting at a District Level. Head Office Corporate Services Management will be visiting all District Offices with an aim of supporting and assisting Districts to finalise all outstanding HR benefits.
6. A team from the Head Office (**HRA, HRD, Salaries and ICU**) units will be

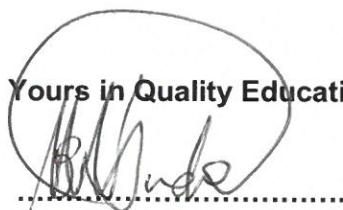


deployed as an intervention team that will be visiting all districts to capacitate and support districts.

7. District Directors are requested to arrange conducive workstations to accommodate the team that will be visiting the district.
8. Deputy Director HRA & P is to ensure that all files and relevant information that is to be used to process payment is available so that the team can immediately start working without any delays.
9. The management plan is as follows:

District	Number Officials	Date
<b>Phase 1 – Team Leaders DDGs: Dr. Mbude and Dr Nuku.</b>		
<b>Chief Directors: Mr. Tshibo, Mr. Mnguni, Mr. Maseou, Mr Pulumani</b>		
<b>Directors: Mr. Diko, Mr. Luthuli, Ms. Sidiya, Mr Pulumani</b>		
Amatole West	HRA - 2	08 - 10 September 2020
Sarah Baartmaan	HRD -2	08 - 10 September 2020
Chris Hani East	Salaries- 2	14 – 16 September 2020
Chris Hani West	ICU- 2	14 - 16 September 2020
OR Tambo Inland		21 – 23 September 2020
OR Tambo Coastal		21 - 23 September 2020
<b>Phase 02 - Team Leader Dr. Mbude - Mr. Tshibo, Mr. Mnguni, Mr. Maseou, Mr. Diko, Mr. Luthuli, Ms. Sidiya</b>		
Amathole East	HRA - 2	28 – 30 September 2020
Buffallo City	HRD -2	28 - 30 September 2020
Nelson Mandela Bay	Salaries- 2	05 – 07 October 2020
Alfred Nzo West	ICU- 2	05 - 07 October 2020
Joe Gqabi		12 – 14 October 2020

Yours in Quality Education



**DR N. MBUDE**

**ACTING DDG – CORPORATE SERVICES**

