



OFFICE OF THE CHIEF FINANCIAL OFFICER

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MEMORANDUM

**TO: CHIEF DIRECTORS: CLUSTERS A AND B
DISTRICT DIRECTORS
CMC HEADS & CIRCUIT MANAGERS
PRINCIPALS OF SCHOOLS
SCHOOL GOVERNING BODIES**

**CC: TEACHER UNIONS
SGB ASSOCIATIONS**

FROM: CHIEF FINANCIAL OFFICER

**SUBJECT: UPDATE ON PAYMENT OF EDUCATION ASSISTANTS
(EAs) AND GENERAL SCHOOL ASSISTANTS (GSAs)**

DATE: 11 MARCH 2022

1. The Department of Education (DoE) continues to make strides in ensuring that EAs and GAs are paid all stipends due to them for the services rendered during the past months.
2. The department wishes to indicate that the outstanding amounts or backlogs have been transferred to schools. This was done through a run that was scheduled for 09 March 2022 which means that funds will reflect in the school's bank accounts on 14 March 2022.
3. To further strengthen its commitment to pay, the department has created a Google link with the list of schools that monies have been deposited into for further verification and ease of reference. Our call centre agents have also been trained in dealing with all enquiries relating to these payments.



4. Below, are logging in details:
 - ✓ **Google link** – <https://bit.ly/EAPaymentUpdate>
 - ✓ **DoE Tollfree helpline/Call Centre number is 080 12 12 570**
from 8 – 4.30 pm Monday to Thursday and 8 – 4 pm on Fridays.
5. Schools are urged to ensure that they pay the EAs and GSAs in their respective schools to avoid any further delays.

Yours in Quality Education,

MS N.D. NGCINGWANA
CHIEF FINANCIAL OFFICER