



OFFICE OF THE CHIEF FINANCIAL OFFICER

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INTERNAL MEMORANDUM

TO: OFFICE OF THE MEC
OFFICE OF THE HEAD OF DEPARTMENT
All DDG'S
ALL CHIEF DIRECTORS
ALL DIRERCTORS AND STAFF
ALL SCHOOL PRINCIPALS

FROM : OFFICE OF THE CHIEF FINANCIAL OFFICER

DATE : 08 NOVEMBER 2022

SUBJECT POOR PERFORMANCE OF TRANSVERSAL NETWORK AND BASIC ACCOUNTING SYSTEM (BAS)

1. The abovementioned matter refers.
2. The Department is experiencing challenge in accessing and or working on the BAS system. This challenge has been exacerbated more especially after the migration of the Provincial "SITA" line from government connection to VPN.
3. The transversal network at the Department is extremely poor and most of the time is not available. Users are getting error messages when logging to the system and sometime the system is hanging for ever at one place or not responding.
4. Non availability of the transversal network prevent access to the FTP Server where the bulk of payments are placed for interface by National Treasury. BAS reports requested to analyse and do reconciliation of transactions are pending for ever on the system.
5. These problems are causing department to be unable to process payments as expected. Second Tranche Payments for "NORMS" is affected by these challenges. Leave Gratuity Payments and other Supplier Payments are also affected by these challenges.



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6. Disbursement scheduled for the 8th November 2022 has been postponed due to these challenges.
 7. Departmental IT Section together with Provincial Treasury and the Office of the Premier are working tirelessly to investigate the problem and provide possible solutions.
 8. Once everything is back to normal situation, it will be communication back to you accordingly.

Regards

MS N.D. NGCINGWANA
CHIEF FINANCIAL OFFICER