



OFFICE OF THE HEAD OF DEPARTMENT

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TO: CLUSTER CHIEF DIRECTORS
DISTRICT DIRECTORS
CES – ESSS
CMC HEADS
CIRCUIT MANAGERS
SCHOOL PRINCIPALS
SGB

FROM: HEAD OF DEPARTMENT

DATE: 23 APRIL 2025

SUBJECT: UNSUCCESSFUL UPLOAD OF NSNP 1ST TRANCHE

1. The Department wishes to inform all relevant stakeholders that the **first tranche of the National School Nutrition Programme (NSNP)** payments to schools could not be processed as scheduled due to a failure in uploading payment files on the National Treasury systems.
2. Despite the Department's implementation of new coding structures aligned with the new **BAS Version 6** financial system, the NSNP payment process was unsuccessful.
3. Given the urgency and importance of these transfers, the Department has formally requested the intervention of the **Provincial Treasury** to assist in resolving the matter through engaging National Treasury, and this request was well received by Provincial Treasury. The Department has emphasized the critical nature of this issue and the need for an expedited resolution to prevent delays in future tranches (e.g. NSF 1st tranche that is due in May).
4. Schools were previously informed that NSNP funds would be available by 30 April 2025. However, due to the current technical challenges, the Department is unable to confirm a specific disbursement date at this stage. Please be assured that all efforts are being made to resolve the issue and ensure the transfer of funds as soon as the system functionality is restored.

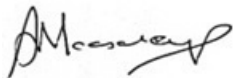
UNSUCCESSFUL UPLOAD OF NSNP 1ST TRANCHE AND PAYMENT TO SCHOOLS

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5. In the meantime, schools are strongly encouraged to continue with procurement processes in line with approved guidelines. Service providers should be requested to deliver food and submit invoices accordingly. Once the technical issues are resolved, the Department will ensure that payments are processed without delay.

We appreciate your patience and cooperation during this time.

Yours in service delivery,



MS S.A. MAASDORP
HEAD OF DEPARTMENT

24.04.25

DATE