



TOURISM

GRADE 12

REVISION QUESTIONS

**TOPIC: DOMESTIC, REGIONAL AND INTERNATIONAL
TOURISM**

**CONTENT: FORMS OF PAYMENT WHEN TRAVELLING
INTERNATIONALLY**

All the questions in this document were sourced from previous DBE NSC and ECDoE provincial question papers.

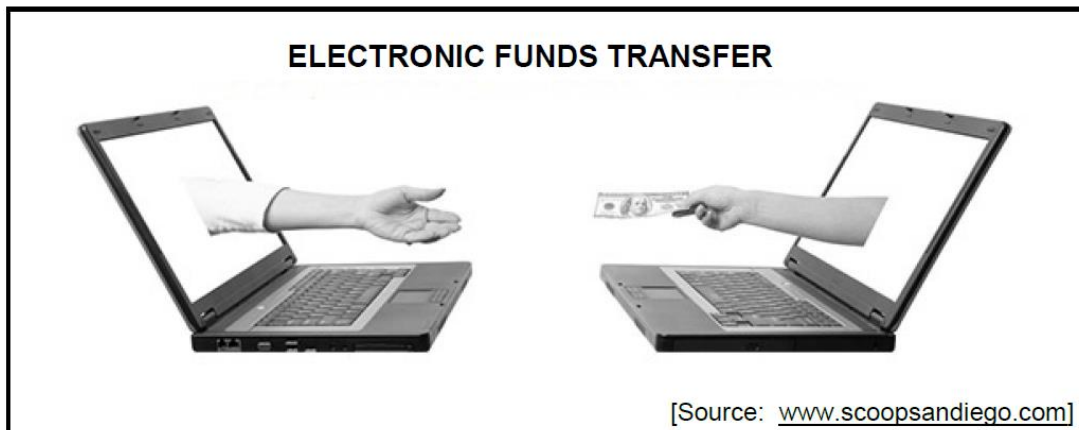
This document consists of 8 pages.

TOPIC: DOMESTIC, REGIONAL AND INTERNATIONAL TOURISM

CONTENT: FORMS OF PAYMENT WHEN TRAVELLING INTERNATIONALLY

**NOV 2014 NSC
QUESTION 9**

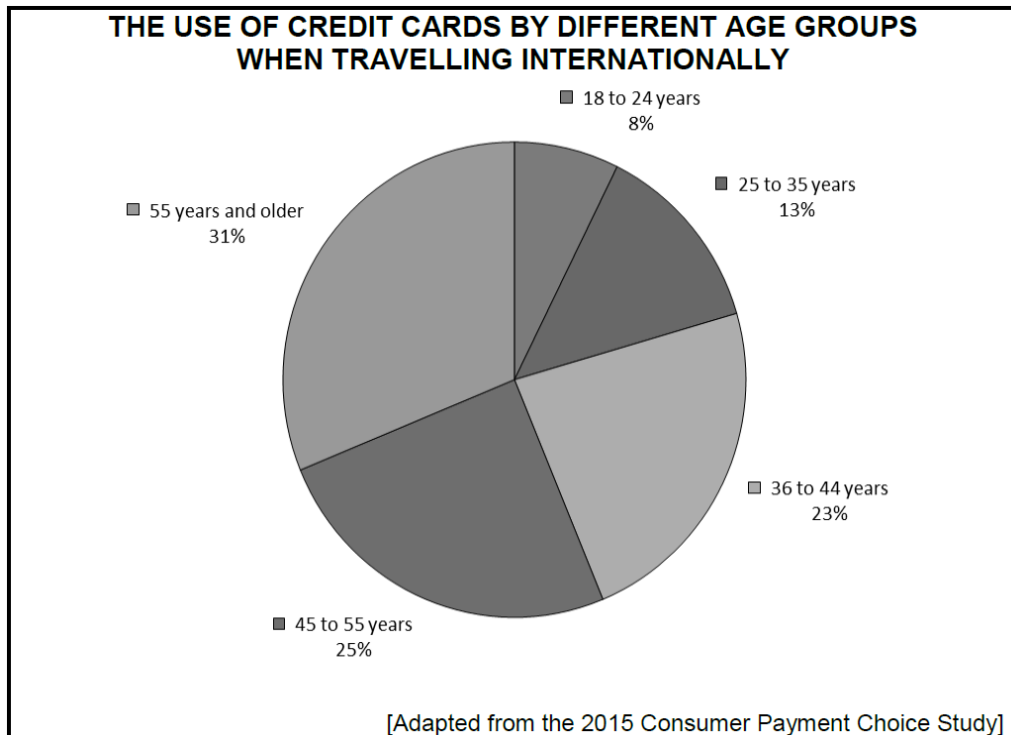
9.5 Study the picture below and answer the questions that follow.



- 9.5.1 Explain the electronic funds transfer that is shown in the picture above as a method of payment in the tourism industry. (2)
- 9.5.2 State ONE advantage of this method of payment. (2)

**NOV 2016 NSC
QUESTION 9**

9.2 Study the graph below and answer the questions that follow.



- 9.2.1 Identify the age category where credit cards are the preferred method of payment when travelling internationally. (2)
- 9.2.2 Give TWO reasons why the age group identified in QUESTION 9.2.1 prefers to use credit cards. (4)

**NOV 2017 NSC
QUESTION 9**

9.2 Read the article below and answer the questions that follow.

UNFORESEEN OCCURRENCES IN ITALY

Many lives were lost and many paintings, ancient and historical buildings and other significant sites that had survived earlier earthquakes were destroyed in the 2016 and 2017 earthquakes.

The earthquakes were felt as far as Rome, where transport authorities shut down the rail system and temporarily closed important tourist attractions for damage checks and ensuring safety.

[Adapted from www.cnbc.com]

- 9.2.3 Power failures are common after huge earthquakes.

Recommend a suitable type of payment that foreign tourists can use during power failures. (2)

**NOV 2018 NSC
QUESTION 9**

- 9.3 Financial institutions reward clients with loyalty points every time they use their credit cards.

Explain how tourists can use these accumulated loyalty points when they travel.

(2)

**NOV 2019 NSC
QUESTION 9**

- 9.2 Study the information below and answer the questions that follow.

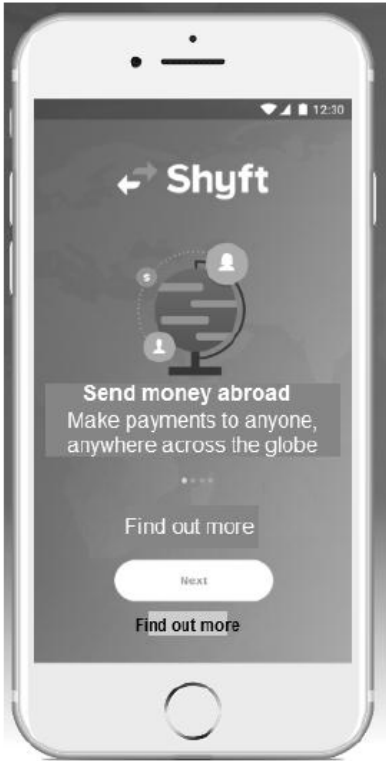
MAKE PAYMENTS TO ANYONE IN ANY CURRENCY

Shyft is a downloadable application (app) used to do foreign currency transactions on mobile devices. The app allows users to make payments to anyone, anywhere across the globe.

Make international payments. Simply add a beneficiary (receiver), enter his/her details, the amount and add a reference.

Create multiple virtual* cards in any currency to spend online for any purpose.

Top up your virtual card at any time.



View balances, current exchange rates and buy foreign currency.

Get real-time rates and exchange between rand, US dollar, British pound, euro and the Australian dollar at the tap of a button.

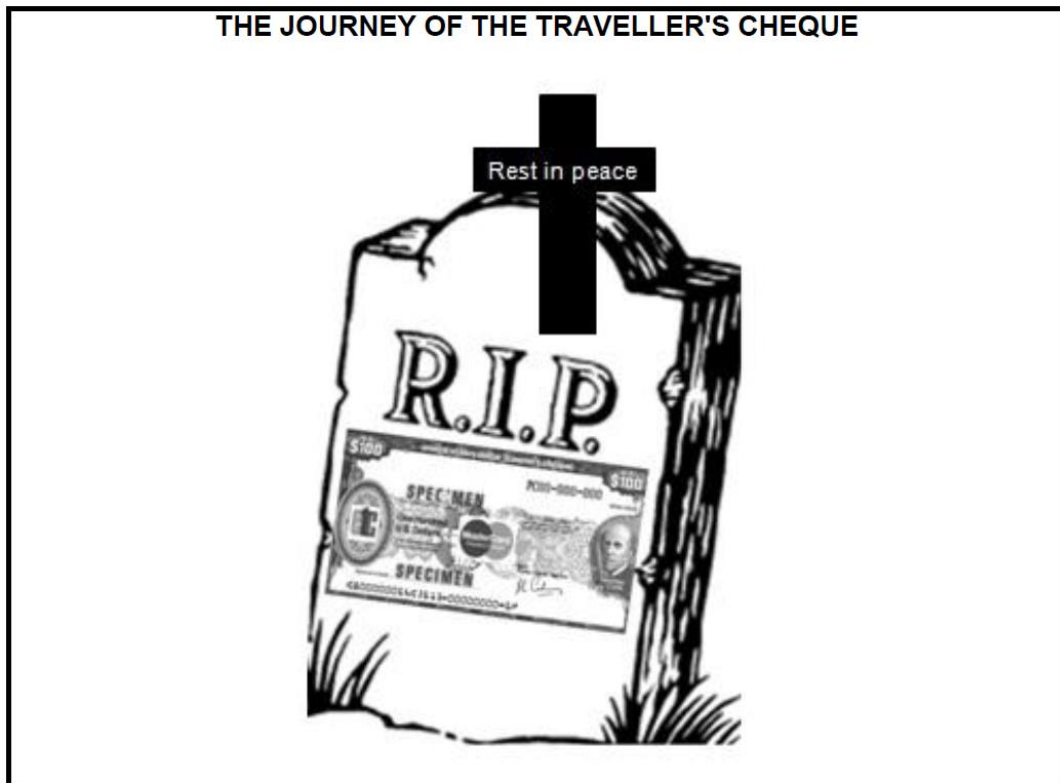
*Virtual: Something that only exists electronically on an electronic device and can only be used electronically

[Adapted from www.getshyft.co.za]

- 9.2.1 Explain TWO ways in which this app makes payments more convenient when travelling internationally. (4)
- 9.2.2 Give ONE reason why using this app is safer than carrying preloaded debit cards or cash when travelling internationally. (2)
- 9.2.3 State ONE challenge a tourist may experience when using this app for electronic transactions. (2)

**FEB-MARCH 2016 NSC
QUESTION 9**

9.2 Study the picture below and answer the questions that follow.



[Adapted from: www.cartoonstock.com]

- 9.2.1 Interpret the message in the picture above about the use of traveller's cheques. (2)
- 9.2.2 Give TWO forms of payment that have replaced traveller's cheques during international travel. (2)

**FEB-MARCH 2018 NSC
QUESTION 9**

9.3 Study the information below and answer the questions that follow.

CASH SHORTAGE IN ZIMBABWE

Tourists in Zimbabwe may not be able to withdraw cash from ATMs due to a cash shortage in the country.

[Adapted from www.ftwonline.co.za]

- 9.3.1 Explain ONE challenge tourists in Zimbabwe will experience when they want to withdraw cash at the ATM. (2)
- 9.3.2 Advise a tourist travelling to Zimbabwe on TWO ways to overcome the challenge in QUESTION 9.3.1. (4)

**SEPT 2015 EC
QUESTION 9**

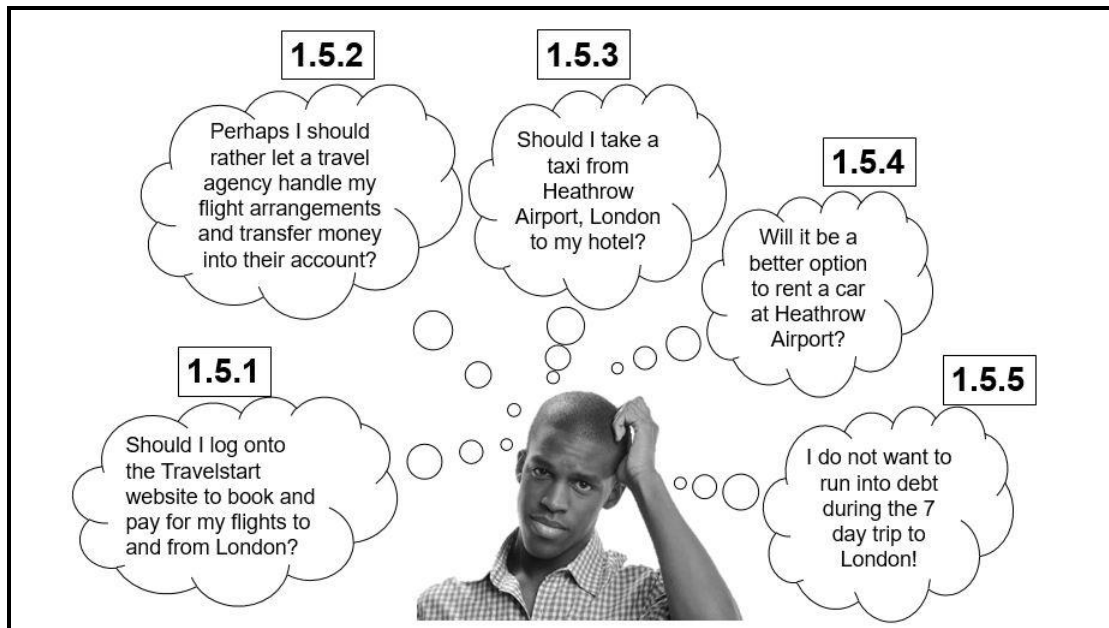
- 9.3 Study the example of a form of payment that is available to international travellers and answer the questions that follow.



- 9.3.1 Give another term that is also used to refer to a world currency card. (2)
- 9.3.2 Explain why it would be to the advantage of an international traveller to choose the payment option in QUESTION 9.3.1, instead of a credit card. (1 x 2) (2)

**SEPT 2016 EC
QUESTION 1**

1.5 Study the scenario below and answer the question that follows.



Identify the most appropriate form of payment that the traveller can make use of in each of the above situations for his trip to London.

Write only the question number (1.5.1–1.5.5) and the form of payment in the ANSWER BOOK, for example 1.5.6 Telegraphic transfer. (5 x 1) (5)

**SEPT 2018 EC
QUESTION 1**


1.2 Choose a form of payment provided in the list below that best completes the descriptions. Write only the form of payment next to the question number (1.2.1-1.2.5) in the ANSWER BOOK.

Preloaded foreign currency debit card; bank draft; foreign bank notes EFT; SWIFT; credit card; traveller's cheques

- 1.2.1 Allows the holder the option to borrow money from the issuer.
- 1.2.2 A transaction that takes place over a computerized network, from one bank account to another.
- 1.2.3 Cannot be cashed unless deposited into a bank account.
- 1.2.4 PIN protected and not linked to a bank account.
- 1.2.5 Cash notes in the currency of the country visited and mostly used for smaller purchases. (5 x 1) (5)

**SEPT 2019 EC
QUESTION 9**

- 9.3 Study the information from the travel review website below and answer the questions that follow.

 tripadvisor	<p>07 Jul 2018, 13:17</p> <p>Hi</p> <p>I am due to travel to South Africa, along the garden route from Cape Town to Port Elizabeth, at the beginning of September this year for our honeymoon.</p> <p>I took advice on applying for a credit card with good rates for use abroad but unfortunately I have been refused by my bank. Is there another payment option available except using cash or my debit card?</p> <p>Kind regards Lucy</p> <p>[Adapted from www.tripadvisor.co.za]</p>
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- 9.3.1 Advise Lucy on the best alternative payment option for their trip. (2)
- 9.3.2 Discuss ONE advantage of the payment method identified in QUESTION 9.3.1. (2)